

Social Housing in South Norfolk is allocated through the South Norfolk Council housing register – **South Norfolk Home Options**.

You can view the Home Options policy, see details for properties currently available and see what properties have been recently let through Home Options at our website: www.snhomeoptions.org.uk

Applications to Home Options are made by appointment at South Norfolk Council. To book an appointment or to speak to an officer about Home Options please call us on (Freephone) **0808 168 2222**.

Not everyone is eligible to join Home Options, some eligibility criteria are set by the Government and some qualification rules are set by South Norfolk Council but in short if you are a British citizen living in Britain and have EITHER a housing need OR a local connection to South Norfolk you should be able to apply to Home Options.

If you do qualify to join Home Options you will be invited for an appointment at our offices in Long Stratton (alternative arrangements can be made if it is not possible for you to attend the offices). You will be asked to provide information for that appointment. This is used to verify your circumstances and assess your housing need. This is an important part of our work to ensure that the limited social properties available in South Norfolk go to those in the highest need.

Examples of the type of information you may be asked to provide can be found on the reverse of this sheet.

If you have any questions about housing in South Norfolk or would like to see whether you are able to join Home Options please contact us on:

Phone: 0808 168 2222

Email: housingadvice@s-norfolk.gov.uk