Alburgh Website Accessibility Statement 2026

Accessibility Statement for Alburgh Parish Council

This website is run by Alburgh Parish Council. We aim to ensure that as many people as possible are able to use this website. Generally that means you should be able to:

- change colours, contrast levels and fonts using browser or device settings
- zoom in up to 400% without the text spilling off the screen
- navigate most of the website using a keyboard or speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.
AbilityNet has advice on making your device easier to use if you have a disability.

How Accessible this Website Is

We know some parts of this website may not be fully accessible.

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- some of our online forms are difficult to navigate using just a keyboard
- you cannot skip to the main content when using a screen reader

Feedback and contact information

If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Parish Clerk about the issue by emailing: parish-council@alburgh.org.uk

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille contact the Parish Clerk about the issue by emailing: parish-council@alburgh.org.uk

We'll consider your request and get back to you in 10 days.

If you cannot view the map on our 'contact us' page, email us Parish-council@alburgh.org.uk for directions.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Alburgh Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

The website has been tested against the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.2 AA standard, due to the non-compliances listed below

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- The contrast between text and the background on some pages is too low

- Some images do not have alternative text added so they can be read by a screen reader.

The accessibility regulations do not require us to fix PDFs or other documents published before 23rd September 2018 if they are not essential to providing our services. For example, we do not plan to fix copies of minutes. Any new PDFs or Word documents we publish will aim to meet accessibility standards.

How we tested this website
This website was last tested in June 2025. The test was carried out by the Clerk to the Parish Council on a non-technical/basic test using WAVE Web Accessibility Evaluation Tools. We used an approach to decide on a sample of pages to test with static content, links and pictures. We assessed the following pages which had good examples of the items that needed testing:
Home page - access to site
Parish Council – Home Page
Parish Council - Agendas and Minutes
Parish Council – policies and Procedures

A full explanation of the examples used for testing can be found by accessing this weblink:
https://www.gov.uk/guidance/publishing-accessible-documents

What we're doing to improve accessibility

- Regularly monitoring the accessibility of our website using WAVE Web Accessibility Evaluation Tools
- Where possible, creating HTML pages rather than PDF documents
- Continue to work to resolve all identified accessibility issues which are within our control and will release them to the website as soon as they are completed.

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